

Storage and Handling

SerenyStone™ products should be handled with care to avoid damage. They should be stored flat in a place where there is no excessive heat to avoid distortion or warping. It is preferable to acclimate covering products (twelve) 12 hours prior to installation. Please see the installation instructions for more information.

20 Year Limited Warranty

Plastika Group inc. warrants its SerenyStone™ cladding products against defects in materials and workmanship for a period of twenty (20) years from the date of purchase. Coverage under this warranty shall be distributed as per the following scale:

Years from Date of Purchase	Plastika Group Coverage	Original Purchaser's Responsibility
1	100%	0%
2	100%	0%
3	95%	5%
4	95%	5%
5	90%	10%
6	75%	25%
7	70%	30%
8	65%	35%
9	50%	50%
10	45%	55%
11	35%	65%
12	35%	65%
13	30%	70%
14	30%	70%
15	25%	75%
16	20%	80%
17	15%	85%
18	15%	85%
19	10%	90%
20	5%	95%

This limited warranty does not apply to damages due to improper usage, mishandling, improper installation or normal wear and tear. Plastika Group warrants its SerenyStone™ cladding products against flaking, blistering, peeling, corroding, rusting, rotting or excessive fading. This limited warranty shall be valid only if the storing, installation and use of the products was performed in accordance with recommended installation, storing and handling instructions under normal conditions, failing which this limited warranty shall be null and void. These instructions are available on our website at: www.plastikagroup.com.

The products must be installed according to all building codes adopted by federal, provincial, local or municipal governments or governmental authorities and applicable to the installation of the products. SerenyStone™ products are intended to be used as an exterior siding product. Plastika products are intended as wall coverings only and should not be used as pavers or subjected to foot traffic. SerenyStone™ products do not add to the structural load bearing capacity of the substrate to which it is applied. SerenyStone™ products are not to be used underwater. Avoid installing in locations which will be repeatedly subjected to abrasion, or repeated contact such as lawn mowers and string trimmers. This limited warranty is in favour of the original purchaser only.

Exclusions of Warranty

This warranty expressly excludes the following:

- Damage from shipping or handling
- Damage resulting from inadequate or improper installation
- Mold and mildew accumulation
- Vandalism
- Damage from animals or birds of any kind
- Damage due to air pollution
- Harmful chemicals (including but not limited to harmful cleaning compounds and pesticides)
- Tampering or modification of product (painted, modified, any other)
- Fire
- Weather Phenomena (lightning, hurricane, tornado, windstorm, earthquake, or any other acts of God)
- Falling object or the impact of foreign objects
- Modification or repair of product without Plastika Group consent
- Color changes due to normal weathering
- Settlement or any other structural changes or failures of the structure
- Distortion or warping from exposure to excessive heat sources
- Improper maintenance of the product
- Shrinkage and gapping between panels or accessories

The original purchaser and its installer(s) must inspect each piece prior to installation. Such parties waive all defects (including dimensional discrepancies) which could have been discovered by a reasonable inspection prior to installation. Transportation breakings must be noted to the carrier upon receipt of the goods. **This limited warranty will automatically be NULL AND VOID if PL PREMIUM adhesive is not used for installation of the products.** The use of this adhesive is essential for the installation of polyurethane products. This precaution reduces the effect of expansion and contraction on the product.

If a claim is made under this limited warranty and conditions have been met, the original purchaser must notify Plastika Group in writing of such claim within thirty (30) days of discovering a defect. Plastika Group reserves the right to inspect the defective product on site or request that the original purchaser, at the original purchaser's expense, return the defective product for inspection at the following address: Plastika Group inc., 400 Cite-des-Jeunes Road, P.O. Box 300, St. Clet, Quebec, J0P 1S0. Plastika Group will then determine, at its discretion, whether the parts returned are defective. Plastika Group will repair, or if need be, replace defective parts. If, for any reason, the products originally installed are no longer available or discontinued, Plastika Group may substitute another product determined by Plastika Group to be comparable in quality or price. The liability of Plastika Group is limited to the replacement or repair of products proven to be defective and does not include labour, freight costs, damages or any other cost incurred by the purchase or use of products.

Upon delivery and product acceptance, Plastika Group shall have no liability to any person, whatsoever for incidental or consequential damages resulting from causes such as, but not limited to, labour, finishing, handling, freight charges, goods damages in transit, installation, lost profits, lost sales, acts of nature, civil unrest, acts of terrorism or others.

No purchaser may take any deduction or credit against any amount owed to Plastika Group, or make any charge back with regards to a warranty claim, without the expressed prior written consent of Plastika Group.

This limited warranty is in lieu of and excludes all other warranties not expressly set forth herein, whether expressed or implied by operation of law or otherwise including, but not limited to, any implied warranties of merchantability.